ishipdocs
Computer Setup

ishipdocs

1 After you have successfully logged in, click on **Settings** in the upper right corner

Welcome Firstname Lastname

logout | account | settings | user guide | what's new
expiration: 27th April, 2016 | upgrade
support: 1-866-Go iShip | support@ishipdocs.com

Business User

Settings Menu

2 Make sure you have a green check mark next to **Browser compatibility**
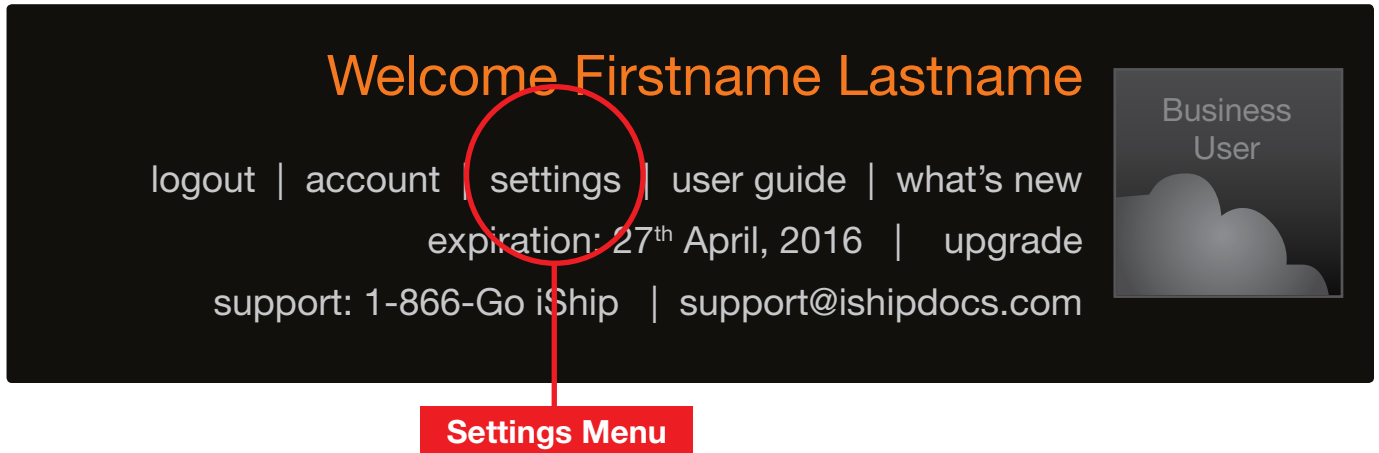
✓ Browser Compatibility   You are using a compatible browser
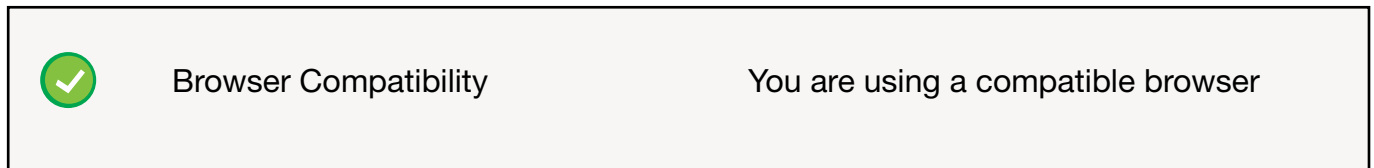
If you do NOT see a green check mark next to **Browser Compatibility**, you will need to upgrade your browser.

Visit any of the following links to upgrade your browser to the latest version:

Chrome   Safari

Firefox   Internet Explorer

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3 Make sure you have a green check mark next to **PopUp Blocker**

> ✅ PopUp Blocker   You are allowing Pop-Ups for this site.

If you do NOT have a green checkmark next to PopUp Blocker, you will need to enable popups for this site in order to fully access all data. Follow the directions for your browser:

CHROME

1) Click the wrench icon on the browser toolbar. Select **Settings**
2) Click **Show advanced settings**
3) In the **Privacy** section, click **Content** settings
5) In the **Pop-ups** section, click **Manage exceptions**
6) Add http://www.ishipdocs.com to the exceptions

SAFARI

1) From the **Safari** menu, choose **Preferences** and click the **Security** tab.
2) Ensure that the **Block pop-up windows** option is not checked

FIREFOX

1) Select **Options** from the **Tools** menu (Windows) or **Preferences** from the **Firefox** menu (OS X)
2) In the top panel of the dialog box, click on **Content**
3) Ensure the **Block pop-up windows** checkbox is selected, then click the **Exceptions** button.
4) Enter http://www.ishipdocs.com in the **Address of web site** field, then click **Allow**.

INTERNET EXPLORER

1) From the **Tools** menu (the gear icon on the far right), select **Internet options**
2) Click on the **Privacy** tab
3) Under **Pop-up Blocker,** click **Settings**
4) In the **Address of website to allow** field, enter http://www.ishipdocs.com

④ Make sure Silverlight is installed in your system

Install Silverlight

1. Click to install silverlight
2. It will automatically install silverlight
3. Refresh your browser

Silverlight installed in your system

⑤ Choose Silverlight as your upload option for sending files

Java or Silverlight upload option for send files

○ Java

● Silverlight

Make sure Silverlight is checked